

## Care and Social Services Inspectorate Wales

Children and Families (Wales) Measure 2010  
Child Minding and Day Care (Inspection and Information for Local  
Authorities) (Wales) Regulations 2010  
The Child Minding and Day Care (Wales) Regulations 2010

# Inspection Report

Cwtsh y Clos  
Danyrallt  
Llanarthne  
Carmarthen  
SA32 8JX

Type of Inspection – Focussed  
Date(s) of inspection – Thursday, 6 August 2015  
Date of publication – Wednesday, 9 September 2015

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## Summary

### About the service

Cwtsh y Clos was registered in 2014 to provide full day care for up to nineteen children under eight years of age at any one time. The nursery is located in a completely refurbished building on farmland in the rural area of Llanarthne. Great emphasis is placed on introducing children to aspects of the countryside including farming and nature. The nursery has a very special outside play area that provides very good opportunities for children to experiment and discover.

Gwenllian Davies is the registered person and she is also the person in charge.

### What type of inspection was carried out?

This was a scheduled, unannounced inspection held on Thursday 6 August 2015, that only considered the quality of life theme. Nine children and four members of staff were present during the inspection.

The following inspection methods were used:-

- Talking to the children.
- Talking to the person in charge and the assistants.
- Observing the environment and the interaction between staff and children.
- Examining some of the documentation including the review report of the quality of care.

Two children were also observed playing under the Short Observational Framework for Inspection (SOFI) tool. SOFI enables inspectors to observe and record life from the child's perspective – how a child spends its time, its activities, how it interacts with others and the type of help he or she receives.

### What does the service do well?

- Every member of staff has a childcare level 3 qualification and several have achieved level 5.
- Every member of staff has a current and valid first aid, food hygiene and child protection certificate.
- The setting places a strong emphasis on outside play and there is a very good outside area available to the children.
- The Food Standards Agency awarded level 5 to the nursery.
- Information is regularly shared with parents on Facebook, daily diaries, the white board on the door and open days.

### What has improved since the last inspection?

- Improvements have been made to the outside area.
- The person in charge has completed her degree and her level 3 qualification.

### What needs to be done to improve the service?

No lack of compliance was identified.

## Quality Of Life

We, the Care and Social Service Inspectorate for Wales (CSSIW), saw that the children who attended the nursery enjoyed a variety of stimulating play experiences that contribute to their emotional, physical, social, linguistic and creative development.

The children's individual needs are met and their wellbeing is promoted because the staff plan and implement interesting and stimulating activities. Relevant information about the children was gathered before they began in the nursery, through conversations with parents during induction visits and from the registration forms. During the inspection, we saw that staff knew the children under their care very well, for example what was their favourite foods, how they liked to go to sleep and what were their favourite colours and toys. Key workers were allocated to each child.

The children are motivated and encouraged as they enjoy a variety of play activities and numerous evidence of their craftwork, cooking and gardening were seen. The children were extremely busy during our visit with staff-led activities as well as self-directed play. We saw the children planting leeks, doing jigsaws and playing with building blocks. There was fun when the milkshakes were prepared and the staff took advantage of every opportunity to introduce language, mathematics, science and geography as they discussed from which countries the fruit came. Some of the children were slightly unsure about the noise of the mixer but after a word of encouragement and some laughter, most of the children ventured to use the small mixer to mix the fruit. The children also played outside and were delighted to show us a swallow's nest and how they were looking for the sheep. There was ample play equipment available and the children moved confidently from one place to another. In the nursery review questionnaires, parents praised the variety of activities that were provided for their children.

We saw that the children had nurtured a positive relationship with members of staff and with other children. The children were lively, excitable and very confident when conversing and playing. The staff sat with the children and the atmosphere was relaxed, happy and positive. We heard the children being given praise and support – 'Very good – excellent work' was the staff comment as the children put the play equipment back in the box. We saw children going up to members of staff for a conversation, help or just to have a cuddle. Our SOFI observation showed that the staff spoke regularly with the children and showed an interest in what they said and did. A number of parents indicated in the questionnaire how happy their children were in the nursery.

The children are encouraged and supported to be fit and physically healthy as the nursery provides healthy snacks and foods. Staff promote recycling and composting with the children and place an emphasis on playing outside. The nursery has a very good outside area and we saw the planting boxes and tyres, a bird's nest and also the lambs in the adjacent field. The children had plenty of room to walk and run and parents acknowledged the opportunities that the children had to enjoy the open air and nature. We saw that the standards of hygiene and cleanliness were very high. We saw staff and

children washing their hands regularly throughout the morning and the tables were disinfected before eating food. The Food Standards Agency awarded level 5 to the nursery.

## Quality Of Staffing

This inspection focussed on the experiences of the children that used the service and the quality of life in the nursery. It was not considered necessary to inspect the quality of staffing on this occasion, because the staff are experienced and possess appropriate child-related qualifications. Many of the staff had attained level 3 qualifications with some having attained level 5. We saw that all members of staff had first aid, food hygiene and child protection qualifications. We saw that the members of staff that were present during the inspection spoke kindly and positively with the children. They were very good role models for the children and they have created a homely, relaxed and kind atmosphere.

However, this theme will be considered in greater detail during future inspections.

## Quality Of Leadership and Management

This inspection focussed on the experiences of the children that used the service and the quality of life in the nursery. It was not considered necessary to inspect the quality of leadership and management on this occasion because no compliance issues had been raised during the previous inspection. All the documentation we saw during the inspection was accurate and orderly. Three staff files were examined and they complied with the regulations. The review and report on the quality of care were completed in April 2015. Parents' favourable and praiseworthy responses were noted.

However, this theme will be considered in greater detail during future inspections

## Quality Of The Environment

This inspection focussed on the experiences of the children that used the service and the quality of life in the nursery. It was not considered necessary to inspect the quality of the environment on this occasion as it was noted that the setting was well-maintained and no health and safety issues were seen during the inspection. We saw that the pictures, craftwork and displays created a colourful, welcoming and stimulating environment and there were ample high-quality toys and equipment available for the children. The nursery has an exceptional outside play area.

However, this theme will be considered in greater detail during future inspections.

## How we inspect and report on services

We conduct two types of inspection; baseline and focused. Both consider the experience of people using services.

- **Baseline inspections** assess whether the registration of a service is justified and whether the conditions of registration are appropriate. For most services, we carry out these inspections every three years. Exceptions are registered child minders, out of school care, sessional care, crèches and open access provision, which are every four years.

At these inspections we check whether the service has a clear, effective Statement of Purpose and whether the service delivers on the commitments set out in its Statement of Purpose. In assessing whether registration is justified inspectors check that the service can demonstrate a history of compliance with regulations.

- **Focused inspections** consider the experience of people using services and we will look at compliance with regulations when poor outcomes for people using services are identified. We carry out these inspections in between baseline inspections. Focused inspections will always consider the quality of life of people using services and may look at other areas.

Baseline and focused inspections may be scheduled or carried out in response to concerns.

Inspectors use a variety of methods to gather information during inspections. These may include;

- Talking with people who use services and their representatives
- Talking to staff and the manager
- Looking at documentation
- Observation of staff interactions with people and of the environment
- Comments made within questionnaires returned from people who use services, staff and health and social care professionals

We inspect and report our findings under 'Quality Themes'. Those relevant to each type of service are referred to within our inspection reports.

Further information about what we do can be found in our leaflet 'Improving Care and Social Services in Wales'. You can download this from our website, [Improving Care and Social Services in Wales](#) or ask us to send you a copy by telephoning your local CSSIW regional office.

